

LESSONS LEARNED

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Boston Children's Hospital
Until every child is well™



HARVARD MEDICAL SCHOOL
TEACHING HOSPITAL

OVERVIEW

- Executive Sponsor
- Identify Complementary Internal Initiatives
- Training/Education
 - Direct Care Staff
 - Housekeeping/Environmental Services
 - Physicians
 - Patients, Visitors, Family Members
- Support Systems
- Additional Thoughts

EXECUTIVE SPONSOR

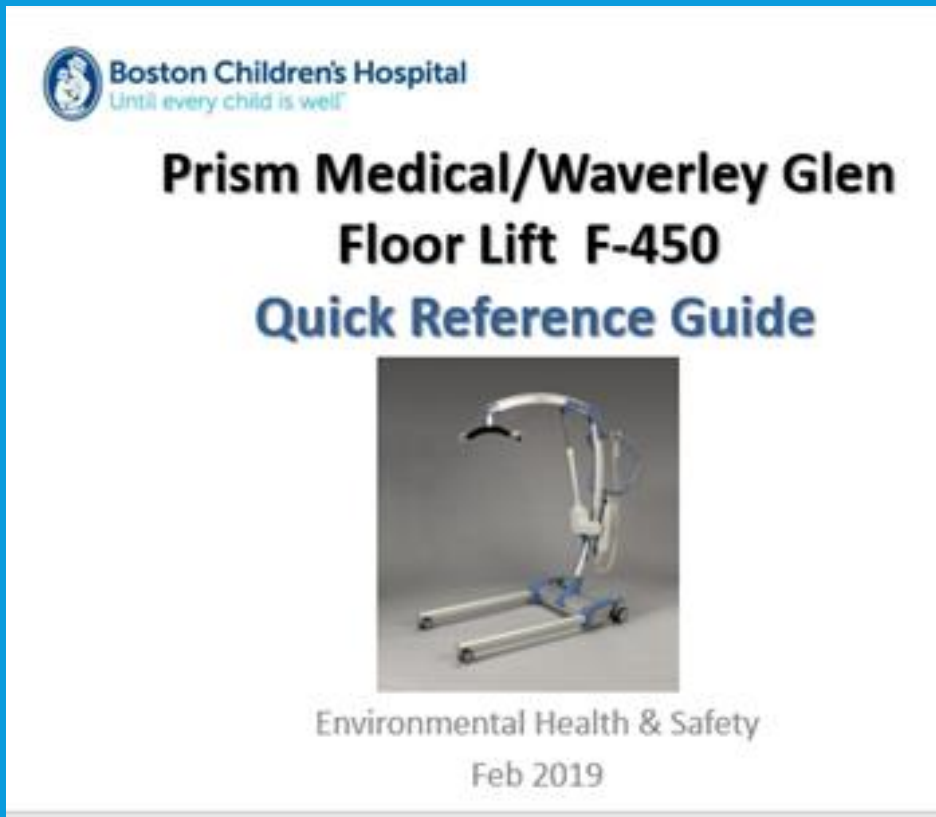
- Visible top-down leadership of effort
- Promotes progression of program efforts
- Holds contributors accountable
- Breaks down barriers to success
- Facilitates collaboration

IDENTIFY COMPLEMENTARY INTERNAL INITIATIVES

- Examples:
 - Pressure injury prevention
 - Fall prevention
 - Early mobility initiatives
 - Accessibility/ADA
 - Health and wellness



TRAINING/EDUCATION



- General awareness/SPH “101”
- Handoff/communication across shifts
- Bedside/“Real time”
- Laminated instruction/quick reference cards
- Patient/Family
- Physician

SUPPORT SYSTEMS

- Sling Management
 - Disposable slings vs Laundered slings
- Repair
- Training Resources
- “Who To Call For What”



ADDITIONAL THOUGHTS

- Funding:
 - Explore the possibility of “backfill” accounts with Real Estate & Planning/Facilities
- Equipment:
 - RFI for portable devices
- Justification:
 - Massachusetts Disability Access Hospital Incentive Program
 - Massachusetts Pregnant Workers Fairness Act
 - DPH Design Guidelines for Patients of Size